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B.M.S. COLLEGE FOR WOMEN, AUTONOMOUS

BENGALURU – 560004

SEMESTER END EXAMINATION – SEPTEMBER- 2023

Open Elective - II Semester

PEOPLE MANAGEMENT

(NEP Scheme 2022-23 onwards F+R)

Course Code: BBA2OE02A

Duration: 2 ½ Hours

QP Code: 2215

Max marks: 60

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SECTION-A

1. Answer any FIVE of the following questions. Each question carries TWO marks. (5X2=10)

- a. Give the meaning of People Management.
- b. What is Goal Setting?
- c. What is work life balance?
- d. What is Grapevine?
- e. What is Prioritization?
- f. What is Diversity?
- g. Define Performance Management.

SECTION- B

Answer any FOUR of the following question. Each question carries FIVE marks. (4X5=20)

2. Explain the barriers to effective communication?
3. Briefly explain the assessment and Evaluation process of tasks in the organization.
4. Explain any five features of people management.
5. How 360⁰ Feedback will be done?
6. Discuss the differences between people management and Human resource management.

SECTION- C

Answer any TWO of the following question. Each question carries TWELVE Marks.

(2X12=24)

7. Explain in detail the modern methods of Performance Appraisal
8. What is motivation? Explain the modern methods of motivation.
9. Explain the skills of a people manager in detail.

SECTION-D

Answer any ONE of the following questions, carries SIX Marks.

(1X6=6)

10. Analyse and identify different causes of stress in managerial life.
11. An employee has been sent to you after demanding a raise. The employee has worked for the company for three years and has been performing at an adequate level. The employee's performance evaluations have been consistently average. There has been no attendance or other issue.
 - a. The employee is quite insistent about the raise and after further discussion you learn that this employee has been comparing paystubs with another employee. That employee has worked for the company for over five years and has received above average and outstanding performance evaluations.
 - b. How do you address the situation?

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